

KhulaNode Acceptable Use Policy

Effective Date: April 19, 2026 | Website: <https://khulanode.com>

1. Purpose

This Acceptable Use Policy ("Policy") explains the rules that apply to the use of KhulaNode's websites, digital systems, managed hosting, managed e-commerce services, subscription systems, support services, and any related digital infrastructure provided by KhulaNode ("Services").

This Policy is intended to protect KhulaNode, its customers, end users, infrastructure providers, payment providers, and the broader public from unlawful, harmful, abusive, deceptive, or high-risk use of the Services.

By using KhulaNode's Services, you agree to comply with this Policy.

2. Scope

This Policy applies to all customers, account holders, users, administrators, staff acting on behalf of customers, and any person accessing or using KhulaNode Services directly or indirectly.

It applies to all content, data, websites, applications, communications, payment-related activity, integrations, and operational behaviour carried out through the Services.

3. Permitted Use

KhulaNode's Services may only be used for legitimate business, organizational, or professional purposes that are lawful and consistent with this Policy, KhulaNode's Terms of Service, and applicable law.

Permitted use includes ordinary digital business operations such as:

- business websites
- managed e-commerce systems
- appointment or booking systems
- subscription and membership systems
- customer communication systems
- payment-enabled business workflows supported by approved payment providers

4. Prohibited Use

You may not use KhulaNode's Services for any unlawful, deceptive, harmful, abusive, or prohibited activity.

Prohibited use includes, but is not limited to, the following:

4.1 Illegal activity

You may not use the Services to engage in, promote, facilitate, or support any activity that violates applicable law or regulation.

This includes, without limitation:

- fraud

- money laundering
- theft
- corruption
- tax evasion
- identity theft
- unlawful gambling
- unlawful financial services
- sale or distribution of illegal goods
- unauthorized access to systems or data

4.2 Fraud, deception, and misrepresentation

You may not use the Services to deceive, manipulate, impersonate, or mislead any person or organization.

This includes:

- phishing
- fake storefronts
- impersonation
- false claims about products or services
- misleading billing or subscription practices
- fabricated testimonials, guarantees, or credentials
- deceptive marketing or bait-and-switch tactics

4.3 Harmful, abusive, or unsafe content

You may not use the Services to create, distribute, host, or enable content that is abusive, threatening, hateful, exploitative, defamatory, or otherwise harmful.

This includes:

- hate speech
- harassment
- incitement to violence
- extremist content
- exploitation
- abuse targeting minors
- revenge content
- non-consensual intimate material

4.4 Spam and abusive communications

You may not use the Services to send, facilitate, or support spam or abusive messaging.

This includes:

- unsolicited bulk email
- unsolicited bulk SMS or messaging
- deceptive outreach campaigns
- mass messaging without consent where consent is legally required
- abusive notification behaviour

- automated harassment or contact abuse

4.5 Malware, disruption, and unauthorized interference

You may not use the Services to introduce malicious code or interfere with the security, availability, or integrity of any system, service, account, or data.

This includes:

- malware
- ransomware
- spyware
- credential theft
- denial-of-service behaviour
- bot abuse
- vulnerability exploitation without authorization
- unauthorized scanning, probing, or intrusion attempts

4.6 High-risk or restricted business categories

KhulaNode may refuse, suspend, or terminate Services for business categories that are illegal, heavily restricted, unusually risky, or incompatible with KhulaNode's infrastructure, banking relationships, or payment provider requirements.

These may include, without limitation:

- illegal drugs or drug paraphernalia
- counterfeit goods
- pyramid schemes
- get-rich-quick schemes
- unauthorized investment schemes
- unlicensed financial products
- unlicensed health or medical claims
- adult sexual exploitation content
- weapons sales where prohibited or improperly licensed
- sanctioned or embargoed activity
- any business category prohibited by KhulaNode's payment providers or infrastructure providers

4.7 Misuse of payment-enabled services

KhulaNode customers may not use the Services to disguise the true nature of their business or payments.

You may not:

- use KhulaNode to process payments for unauthorized third parties
- use KhulaNode as a marketplace, escrow service, or payment intermediary unless explicitly approved in writing
- route funds for unrelated entities
- conceal restricted goods or services behind a misleading website or description
- attempt to bypass payment provider rules, underwriting decisions, or compliance reviews

4.8 Infringement of intellectual property or rights

You may not use the Services to infringe the intellectual property, privacy, publicity, contractual, or other legal rights of others.

This includes:

- copyright infringement
- trademark infringement
- unauthorized use of confidential data
- unlawful scraping or redistribution of protected content
- misuse of personal data

5. Customer Responsibility

Customers are responsible for:

- the legality of their business activities
- the accuracy of information they provide to KhulaNode
- the content published through their systems
- the behaviour of their staff, contractors, and administrators using the Services
- compliance with all laws and regulations applicable to their operations
- compliance with payment provider, communications, privacy, and consumer rules applicable to their business

6. Monitoring and Enforcement

KhulaNode does not undertake to actively monitor all customer activity, but reserves the right to investigate, review, restrict, suspend, or terminate access where there is reason to believe this Policy, the Terms of Service, or applicable law has been violated.

KhulaNode may take action including:

- requesting clarification or corrective action
- removing or disabling access to content
- suspending features or integrations
- suspending or terminating Services
- reporting unlawful conduct to payment providers, hosting providers, regulators, or law enforcement where appropriate

7. Third-Party Providers

KhulaNode relies on third-party service providers such as hosting providers, email providers, analytics providers, and payment providers. Use of KhulaNode's Services must also remain compatible with the rules, restrictions, and acceptable use standards imposed by those providers.

If a customer's use creates risk to KhulaNode's provider relationships, infrastructure, or payment capabilities, KhulaNode may limit or terminate the relevant Services.

8. Reporting Violations

If you believe KhulaNode's Services are being used in violation of this Policy, you may report the matter to KhulaNode using the contact details published on the website.

Reports should include enough detail to allow reasonable investigation.

9. Changes to this Policy

KhulaNode may update this Policy from time to time to reflect operational, legal, risk, or provider-related changes. The latest version published on the website will apply from its effective date.

10. Contact

For questions regarding this Acceptable Use Policy, please contact KhulaNode through the contact information published on <https://khulanode.com>.

